



399 Ridout Street North  
London, Ontario N6A 2P1  
519-434-7321

### **Ontario Works Information**

The County of Middlesex' Ontario Works (OW) program continues to operate in a limited services capacity. New applications are still being accepted [online](#) or by calling 519-930-1013.

If you are currently in receipt of Ontario Works, please provide information to your caseworker using the following delivery options, as soon as possible:

- Outdoor Social Services mailboxes (Glencoe, Parkhill and Strathroy)
- Canada Post Mail
- Fax to 519-434-9050
- Email your caseworker
- Email [socialservices@middlesex.ca](mailto:socialservices@middlesex.ca)

For OW clients who we have a home address on file, we will continue to mail your monthly cheque directly to you.

For OW clients who have registered for direct deposit, your monthly cheques will continue to be deposited directly into your account.

OW clients who we do not have a home address on file for, can contact their caseworker to arrange pick up of your monthly cheque.

### **Homeless Prevention Supports**

Middlesex County continues to provide services to those who require urgent homeless prevention supports. Individuals who require support or wish to gain more information can contact us at 519-930-1013 or email [socialservices@middlesex.ca](mailto:socialservices@middlesex.ca)

### **Food Banks and Free Take-Out Meals available in Middlesex County:**

Agency	Open Hours	Location	Special notes
Salvation Army Strathroy	Monday, Wednesday, and Thursday from 10am-12pm and 1pm-3pm	71 Maitland Terrace, Strathroy, ON.	As a precautionary measure only three (3) people at a time will be able to access the food bank.
Ailsa Craig Food Bank	By appointment only by calling 519-293-3637	161 Ailsa Craig Main St., Ailsa Craig, ON.	
Dorchester Food Bank	By appointment only on a monthly basis by calling 519-268-7872	121 Queens St., Dorchester, ON.	
St. Johns Anglican Church	Available Tuesdays and Fridays at noon	186 Main St., Glencoe, ON.	Hot meal (take out) plus one frozen meal to go.  Contact: 519-287-2727

### **Social Housing**

The City of London Housing Access Centre (HAC) services will continue to be provided over the phone by calling 519-661-0861 or email [hac@london.ca](mailto:hac@london.ca).

Supports for London-Middlesex Housing Corporation tenants will continue. If you require support, please call 519-434-2765.

### **Counselling Services**

Family Services Thames Valley Counselling Services:

For information about counseling or to book an appointment contact Family Service Thames Valley at 519-433-0183.