

**Resident, Family, Friend and Responsible Party** **Newsletter – Sept. ‘18**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Resident/Family Satisfaction Survey**



Thank you to those of you who have completed/submitted the annual resident/family satisfaction survey, included with July’s newsletter.

Shortly, we will complete a summary/analysis of survey input, which we will share via subsequent newsletter edition, and with the Residents’ Council, Family Council, and staff. Ultimately, we are seeking to identify aspects of care and service where we can improve upon.

1. **Recreation Calendar / Important Events**

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our web page at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for September (in the Rose Room, unless otherwise indicated):

1. Wednesday, Sept. 5th, 2:00pm – Music with Tony Nother
2. Saturday, Sept. 8th, 1:30pm – Randy Gray entertains
3. Tuesday, Sept. 11th, 2:00pm – Kealoha (Hawaiian Dancing Demonstration)
4. Wednesday, Sept. 12th, 2:00pm – Uptown Dixieland Band performs
5. Saturday, Sept. 22nd, 1:30pm – Leaving Tracks entertains
6. Tuesday, Sept. 25th, 9:30am to 11:30am – Ladies’ Auxiliary Alzheimer Coffee Break, in support of the Alzheimer Society of London and Middlesex (come out and enjoy homemade treats courtesy of the Strathmere Lodge Ladies’ Auxiliary)
7. Friday, Sept. 28th, 2:00pm – Happy Hour with Franky Baby
8. **Lighting Improvements**

Hopefully, you will have noticed our recent lighting enhancements in the main entrance/Rose Room area (and in the Bear Creek resident home area, for those of you with a Bear Creek connection).

This lighting initiative is part of a multi-year plan to save on energy costs, while ensuring that we are abiding by our legislated lighting requirements (minimum “lux” levels) contained in Regulation 79/10 of the provincial Long Term Care Homes Act.

With this latest lighting upgrade, we have completed lighting changes in all our common areas, and plan to complete the remaining four resident home areas in the next couple of years.

**4. Next Family Council Meeting**



This group of involved and caring friends and family members meets on a regular basis to share information and discuss common issues. The next meeting is scheduled for Monday, September 10, 2018, at 1:30pm in the (second floor) Conference Room. A behind-the-scenes tour of our kitchen facilities will be conducted for those who attend the meeting.

All family and friends of residents of Strathmere Lodge are welcome to attend. No pre-registration is necessary.

For more information, please contact Marcy Welch (519-245-2520, ext. 6226, or mwelch@middlesex.ca).

Minutes of the most recent meeting are posted on the family information board in the Rose Room (near the Chapel), and previous minutes are available for review at our Reception desk.

1. **New Clothing - Reminder**



This is a reminder that new clothing needs to be labelled with the resident’s name before residents begin to wear it.

One of the ways clothing will go missing is if a resident wears new clothing before it gets labelled. In this case, if new clothing gets into our laundry system without a resident name on it, it becomes difficult, if not impossible, to trace it back to its rightful owner.

1. **In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), Website, County Council, Staff, Other Stakeholderst