

**Resident, Family, Friend and Responsible Party** **Newsletter – June ‘17**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Ministry of Health and Long Term Care - Inspections**

The provincial Ministry of Health and Long Term Care carries out inspections of the province’s 630 long term care homes to monitor adherence to provincial Long Term Care Homes legislation (i.e., Long Term Care Homes Act and Regulation 79/10). This legislation (200+ pages) is available on the province’s “E-laws” website (<https://www.ontario.ca/laws>).

The Ministry has “Compliance Inspectors” assigned to monitor/inspect for legislation adherence. Compliance Inspectors visit long term care homes unannounced, and will visit long term care homes for the following reasons:

1. To conduct the mandatory annual “Resident Quality Inspection (RQI)”. These inspections are comprehensive, involve multiple inspectors (e.g., 4), and can last for approximately two weeks. While on-site, Compliance Inspectors will: interview residents (40), including the Home’s Residents’ Council President; interview families, including the Home’s Family Council President; interview staff; review the Home for safety/security and cleanliness; review residents’ clinical documentation; and observe residents in their home areas;
2. To conduct a Complaint/Concern Investigation. Compliance Inspectors will investigate phone calls to the provincial “1-800 Concern/Complaint Line”;
3. To investigate “Critical Incidents” following mandatory reports submitted by long term care homes to the Ministry. Long Term Care Homes legislation requires that we submit written reports to the Ministry on various matters, that include: a resident who may go missing for an extended time period; an outbreak of reportable/communicable disease; abuse/neglect; and a resident injury involving a hospital visit resulting in a significant health status change; and
4. To conduct Follow-up Investigations, on matters where the Ministry wants to verify that action has been taken on previously identified deficiencies.

Ministry inspection reports are posted at the bulletin board next to the Home’s Chapel (near Reception). Copies of reports are provided to the Home’s Residents’ Council (RC) President and Family Council (FC) President, and discussed at RC and FC meetings.

Copies of Ministry reports on all individual provincial long term care homes are also posted on the Ministry’s Public Reporting Website (<http://publicreporting.ltchomes.net/en-ca/default.aspx>).

1. **Recreation Calendar / Important Events**

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our website at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for June (in the Rose Room):

1. Saturday, June 3rd, 1:30pm – Randy Grey entertains
2. Monday, June 12th, 6:30pm – Strawberry Social with the Appin Busy Bees
3. Friday, June 16th, 2:00pm – Fathers’ Day Social with Blue Skies
4. Wednesday, June 21st, 2:00pm – Entertainment by Rich & Wayne
5. Wednesday, June 28th, 2:00pm – Rhubarb Pie Social with

Special events in June (we hope to see everyone out):

1. Wednesday, June 7th, 6:30pm - For the very first time … Strathmere Lodge is proud to present … the “must see” … renowned … “Forest City Fire Choir”
2. Saturday, June 24th, 2:00pm – Canada Day Garden Party with entertainment by the “Goldies”, and strawberry shortcake compliments of our Ladies’ Auxiliary
3. **Family Council**



This group of involved and caring friends and family members meets on a regular basis to share information and discuss common issues. The next meeting is scheduled for Monday, June 12, 2017, at 1:30pm in the Conference Room (second floor).

All family and friends of residents of Strathmere Lodge are welcome to attend. No pre-registration is necessary.

Please contact Marcy Welch (ext. 226, or at mwelch@middlesex.ca) for more information.

Minutes of the most recent meeting are posted on the family information board in the Rose Room (near the Chapel), and previous minutes are available for review at our Reception desk.

**4. In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our website: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our website. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), Website, County Council, Staff, Other Stakeholderst