

**Resident, Family, Friend and Responsible Party** **Newsletter – July ‘18**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Resident/Family Satisfaction Survey**

[](https://www.google.ca/imgres?imgurl=http://www.aasl.ala.org/aaslblog/wp-content/uploads/2014/12/clipart-pencil-survey_Full1.jpg&imgrefurl=http://www.aasl.ala.org/aaslblog/?paged%3D2&docid=0jRZY2FG4TEKIM&tbnid=Z7v2ZXnYi85iyM:&w=276&h=268&ved=0ahUKEwjm0PSCyovLAhWGtIMKHWVzBDEQxiAIAg&iact=c&ictx=1)

Please note the enclosed annual resident/family satisfaction survey.

Further to the accompanying cover letter, we value your feedback, and request that completed surveys be submitted by the end of July.

1. **Recreation Calendar / Important Events**

[](http://www.webweaver.nu/clipart/img/holidays/canada-day/canadianflag.gif)

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our web page at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for July (in the Rose Room, unless otherwise indicated):

1. Wednesday, July 11th, 2:00pm – Music with Mike & Paula
2. Saturday, July 14th, 1:30pm – Entertainment by Leaving Tracks
3. Saturday, July 21st, 1:30pm – Randy Grey entertains
4. Monday, July 23rd, 2:00pm – Music with Alicia Veens
5. Friday, July 27th, 2:00pm – Happy Hour with Gary McGill
6. **Tax Information Required (Those on “Rate Reduction”)**

[](https://www.google.ca/imgres?imgurl=http://www.thecoastgroup.ca/wp-content/uploads/cra.jpg&imgrefurl=http://www.thecoastgroup.ca/tag/cra/&docid=XxXqfavVkLGPDM&tbnid=oNLUSs3awwp7SM:&vet=1&w=360&h=240&bih=878&biw=1280&ved=0ahUKEwiaks2r5NHUAhUo4YMKHUzUAdwQMwg3KAAwAA&iact=c&ictx=1)

This is a reminder to those currently paying a reduced monthly co-payment amount … please submit your 2017 Notice of Assessment (NOA) from Canada Revenue Agency, if you have not already done so.

The Ministry of Health and Long Term Care (MoHLTC) mandates annual review of those qualifying for rate reduction, necessitating the annual submission of NOAs.

The MoHLTC deadline for continued rate reduction is July 1st of every year. Rate reduction cannot continue after July 1st without NOA submission/review.

For those who have already submitted the required NOA, please ensure you stop in at Reception to sign this year’s rate reduction application.

For clarification and/or additional information, please contact Augustine Caines, Office Manager (519-245-2520, ext. 6246).

1. **New Monthly Co-payment Rate**

[](http://www.google.ca/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=2ahUKEwjJ0bys_O7bAhXMna0KHdLXCtwQjRx6BAgBEAU&url=http://muskoka411.com/start/ontario-plans-to-renovate-more-than-300-long-term-care-homes-across-the-province/&psig=AOvVaw3WCIcvxGPQS_7yp0gZmZfV&ust=1530021463648951)Further to the item above, the Ministry of Health and Long Term Care makes an annual adjustment to the monthly co-payment rate paid by those residing in a provincial long term care home (630 homes in Ontario).

Effective July 1, 2018, the full monthly co-payment amount (i.e., for those who do not qualify for a co-payment rate reduction) is $1,848.73 for a basic room.

The new monthly co-payment amount for a private room is $2,640.78 (there is no provincial rate reduction available for those opting for private room accommodation).

**5. New Clothing - Reminder**

[](https://www.google.ca/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=0ahUKEwjkipGS6-7YAhXIz4MKHVKRBa4QjRwIBw&url=https://www.stockunlimited.com/similar/1251992.html&psig=AOvVaw30yJKzjgYezaQRpVp_73qg&ust=1516822729497740)

This is a reminder that new clothing needs to be labelled with the resident’s name before residents begin to wear it.

One of the ways clothing will go missing is if a resident wears new clothing before it gets labelled. In this case, if new clothing gets into our laundry system without a resident name on it, it becomes difficult, if not impossible, to trace it back to its rightful owner.

**6. In Conclusion ….**

[](https://www.google.ca/imgres?imgurl=http://cdn.grid.fotosearch.com/CSP/CSP994/k16311669.jpg&imgrefurl=http://www.fotosearch.com/clip-art/book-end.html&docid=VKKKK_-pYepByM&tbnid=jE0epHvfJrbOgM:&w=180&h=180&ved=0ahUKEwigwsO5_IvLAhWjnYMKHScKCjgQxiAIAg&iact=c&ictx=1)

Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 222, or via email at: [bkerwin@middlesex.ca](mailto:bkerwin@middlesex.ca)).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), Website, County Council, Staff, Other Stakeholderst