

**Resident, Family, Friend and Responsible Party** **Newsletter – July ‘17**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Resident/Family Satisfaction Survey**



Please note the enclosed annual resident/family satisfaction survey.

Further to the accompanying cover letter, we value your feedback, and request that completed surveys be submitted by the end of July.

1. **Recreation Calendar / Important Events**



Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our web page at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for July (in the Rose Room):

1. Wednesday, July 5th, 2:00pm – Bernie Gilmore entertains
2. Saturday, July 8th, 1:30pm – Entertainment by Joel Horvath
3. Friday, July 28th, 2:00pm – Happy Hour with Jentleman Jim
4. Saturday, July 29st, 1:30pm – “Leaving Tracks” performs
5. **Tax Information Required (Those on “Rate Reduction”)**



This is a reminder to those paying a reduced co-payment amount who have yet to submit their 2016 Notice of Assessment (NOA) from Canada Revenue Agency.

The Ministry of Health and Long Term Care (MoHLTC) mandates annual review of those qualifying for rate reduction, necessitating the annual submission of NOAs.

The MoHLTC deadline is July 1st of every year. Rate reduction cannot continue after July 1st without NOA submission/review.

For clarification and/or additional information, please contact Augustine Caines, Office Manager.

1. **New Whole-home Sound System**



Via the financial generosity of the Leitch family, we are finalizing installation of a new whole-home audio system.

With this new system, we look forward to being able to pipe-in music to our five (5) resident dining rooms during meal time.

1. **“If These Hands Could Talk” Tribute**



Please take note of the wall displays by the main floor elevator (Car 2) and second floor elevator (Car 2).

On a rotational basis, we will be paying tribute to the lives and accomplishments of our individual residents via portraits and words.

Kudos to our Recreation Adjuvants Barb and Kristie for this heart-warming initiative.

**6. In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

Distribution: Responsible Parties, Auxiliary, Information Board, Resident Home Areas (5), Website, County Council, Staff, Other Stakeholderst