

**Resident, Family, Friend and Responsible Party** **Newsletter – Aug ‘19**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Annual Resident/Family Satisfaction Survey**



Please note the enclosed annual resident/family satisfaction survey.

Further to the accompanying cover letter, we value your feedback, and request that completed surveys be submitted by August 23rd.

1. **Recreation Calendar / Important Events**



Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our web page at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for August (in the Rose Room, unless otherwise indicated):

1. Tuesday, August 6th, 2:00pm – Gary McGill entertains
2. Saturday, August 17th, 1:30pm – Gold Heir Southern Gospel Music
3. Monday, August 19th, 2:00pm – Music with Dan Skelcher
4. Saturday, August 24th, 1:30pm – Joel Horvath entertains
5. Wednesday, August 28th, 2:00pm – Music with Georgina Rae
6. Friday, August 30th, 2:00pm – Happy Hour with Tony Nother
7. **Labelling of New Resident Clothing - Reminder of New Process**



Further to last month’s newsletter introduction, this is a reminder that we now have a new process to affix name labels to new resident clothing, effective July 15th.

Instead of bringing new clothing requiring labelling to the applicable resident home area, families/residents will now take such clothing to the New Clothing Drop-off Bin in the Rose Room, next to the Tuck Shop. There, families/residents will find instructions to initiate labelling.

For regular readers of our newsletter, you will note we often include mention of how new resident clothing ends up in our laundry system before we affix a resident name label to the clothing. Without a resident name on laundered clothing, it becomes difficult, if not impossible, to trace such clothing back to its rightful owner.

Should you have any questions on this, please contact me (Brent Kerwin, Administrator) at 519-245-2520, ext. 6222.

1. **Resident/Family Room Bookings for Family Gatherings**



Residents/families are welcome to reserve our Family Dining Room (main floor) or our Conference Room (2nd floor) for family get-togethers, such as birthday celebrations.

To be equitable, room bookings are limited such that a room cannot be reserved over both lunch and supper on the same day.

To reserve a meeting room, or to ask questions about reserving a room, please see/contact Reception.

The Family Dining Room is stocked with dishware and utensils, but the Conference Room is not. If dishware and utensils are desired in the Conference Room, this must be communicated when reserving the Conference Room.

We do not offer catering service in these two rooms.

1. **Family/Friends Staying for a Meal at The Lodge**

For family/friends wanting to purchase and stay for a Lodge meal with a resident, please ensure there is ample notice (e.g., at least one hour) given to our Kitchen staff (ext. 6241), so we can ensure additional food preparation, and confirm a spot at one of our sunroom tables, where seating is limited.

1. **Next Family Council Meeting**

This group of involved and caring friends and family members meets on a regular basis to share information and discuss common issues. The next meeting is scheduled for Monday, Sept. 9, 2019, at 1:30pm, in the Conference Room (upstairs).

 All family and friends of residents of Strathmere Lodge are welcome to attend. No pre-registration is necessary.

For more information, please contact Marcy Welch (519-245-2520, ext. 6226, or mwelch@middlesex.ca).

Minutes of the most recent Family Council meeting are posted on the family information board in the Rose Room (near the Chapel), and previous minutes are available for review at our Reception desk.

1. **In Conclusion ….**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact me at 519-245-2520, ext. 6222, or via email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our web page: <http://www.middlesex.ca/departments/long-term-care>

Electronic back copies of our newsletter can be found on our web page. Hard copies are compiled in binders at both our Reception desk and the staff lounge, and are available for your review.

You can find additional copies of this newsletter edition on our Public Information Board in the main lobby (near the Chapel).

**Brent Kerwin,**

Administrator

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