



## **Resident, Family, Friend and Responsible Party Newsletter – August 2026**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

### **1. Lodge Initiative – Strategic Review and Strategic Plan**



Working with an external consultant firm (the Centre for Organizational Effectiveness, in London), our strategic planning efforts continue in order to establish our Lodge “roadmap” for the coming years in the form of a written strategic plan

document.

Further to our newsletter last month, further strategic planning feedback was sought and received from residents, families and staff in July concerning The Lodge’s Mission, Vision and Values (which form part of a written strategic plan), and on a new Lodge logo.

A draft strategic plan document is now being developed by the strategic planning consultant, which will be reviewed by Middlesex County Council in August.

We look forward to rolling out the strategic planning outcome in September.

### **2. August Special Events**



Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our [web page](https://www.middlesex.ca/departments/long-term-care/recreation) at: <https://www.middlesex.ca/departments/long-term-care/recreation>) for events that you may find of interest and would like to attend.

Our upcoming events for August include:

- Tuesday, August 4<sup>th</sup>, 2pm – Music with Wayne (in the Rose Room)
- Tuesday, August 11<sup>th</sup>, 2pm – Karaoke Party with Recreation Staff (in the Rose Room)
- Wednesday, August 12<sup>th</sup>, 2pm – Entertainment by Leaving Tracks (in the Rose Room)
- Friday, August 21<sup>st</sup>, 2pm – Jessica Rose performs (in the Rose Room)
- Wed., August 26<sup>th</sup>, 2pm – Happy Hour with Randy Grey (in the Rose Room)
- Saturday, August 29<sup>th</sup>, 2pm – Klassic Country entertains (in the Rose Room)

### **3. Monthly Statements (Accommodation Payment and Trust Account)**



Further to last month's newsletter, this is a reminder that you will now be receiving (effective July 1, 2026) your monthly Accommodation statement (i.e., the provincially required co-payment made by residents/families) and your monthly "Pocket Money" statement (i.e., trust account statement) via email, not via

Canada Post.

The statements themselves have not changed. The only change is that the statements are now being sent to you electronically (email), not hardcopy via Canada Post.

Please contact Augustine Caines, Office Supervisor, with any questions (email = [acaines@middlesex.ca](mailto:acaines@middlesex.ca), or via phone at 519-245-2520, ext. 6246).

### **4. Lodge Improvements Implemented**



As part of adhering to our provincial long-term care homes legislation, we communicate initiatives we implement aimed at improving our care, services, programs, goods/products and/or accommodations. To that end, improvements made since last month's newsletter include:

- A major refresh of The Lodge's computer network environment in July, including replacing old, aging equipment with new computer networking equipment, backup power systems, and a rebuilt Communications

equipment rack. The new design eliminates some single points of failure and provides greater “redundancy” (the intentional duplication of critical computer components, data, and networks), helping to keep Lodge operations, including computer servers, phone system and Internet access, running smoothly and with minimal downtime

## 5. **Labelling of Residents’ Clothing**



To prevent missing clothing ... This is a reminder that new clothing needs to be labelled with the resident’s name before a resident begins to wear it (this also includes items such as shoes/slippers and personal blankets/throws). Please ensure that you use the Clothing Bin near the main entrance to deposit clothing requiring labelling, after inventorying the clothing items on the form provided at the bin (further instructions are provided at the clothing bin). Note that, if clothing enters our laundry system without first having a resident’s name affixed, it may not be possible to trace unlabelled clothing back to the applicable resident.

For inquiries regarding missing clothing and the like, please contact Jeff Turnbull, Lodge Environmental Services Manager, at (519) 245-2520, ext. 6244 (or, via email: [jturnbull@middlesex.ca](mailto:jturnbull@middlesex.ca)).

## 6. **Labelling of Other Personal Resident Items**



Apart from clothes labelling noted above, residents/families are encouraged to label other personal resident effects (including new items brought to The Lodge from time-to-time), notably items that are more portable in nature, such as TV remote controls.

## 7. **In Conclusion ....**



Please let me know if you would like to see certain issues addressed in future newsletter editions (contact Brent Kerwin, Administrator, 519-245-2520, ext. 6222, or via email at: [bkerwin@middlesex.ca](mailto:bkerwin@middlesex.ca)).

Please share a copy of this newsletter with other family members and friends, or direct them to our **web page**: <http://www.middlesex.ca/departments/long-term-care>.

Hardcopies of our newsletter are also maintained at our Public Information Board near Reception. Copies of older newsletter editions are compiled in binders at our Reception Desk, and are available for your review.

*Brent Kerwin*, Administrator