

**Resident, Family, Friend and Responsible Party** **Newsletter – July 2025**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Provincial Notice of Co-payment Rate Increase**

A reminder (further to last month’s newsletter) that the province has implemented an annual co-payment rate increase of 2.4% effective July 1, 2025. This increase pertains to both Basic and Private rooms.

Please contact Augustine Caines, Office Supervisor (519-245-2520, ext. 6246, or via email at: acaines@middlesex.ca), if you have any questions on the monthly co-payment amount.

1. **Lodge Improvements**



As part of adhering to our provincial long term care homes legislation, we communicate improvements made to our care, services, programs, goods and accommodations. To that end, improvements made since our last newsletter improvement report include:

* Four (4) new resident lifts (lift equipment required to transfer/lift residents when staff need to aid residents)
* 14 therapeutic mattresses (used in the heeling of pressure (skin) injuries or to prevent pressure injuries for residents susceptible to pressure injuries)
* Replacement of the two (2) hot water holding tanks that service the domestic hot water needs of Lodge residents (resident rooms and bathing facilities)
1. **July Special Events**

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our [web page](https://www.middlesex.ca/departments/long-term-care/recreation) at: https://www.middlesex.ca/departments/long-term-care/recreation) for events that you may find of interest and would like to attend.

Our upcoming events for July include:

* July 2nd – Canada Day Happy Hour with Randy Gray (2-3pm in the Rose Room)
* July 5th – Jimmy’s Old Time Radio Show (2-3pm in the Rose Room)
* July 8th – Petting Zoo (1:45-3pm, Hickory/Sydenham Patio)
1. **Lodge Quality Improvement (QI) Committee**



Strathmere Lodge has a Quality Improvement (QI) Committee that meets quarterly (March, June, September and December at 1pm), the purpose of which is to review the Quality of Lodge care, services, programs, goods and accommodations, and to identify ways of improving such.

Our QI Committee meeting agenda includes: reviewing Lodge inspection results (including inspections conducted by: Ministry of Long Term Care, Ministry of Labour, Strathroy-Caradoc Fire Department, and Middlesex-London Health Unit); reviewing comparative provincial data on long term care homes; and developing/reviewing The Lodge’s Annual Quality Improvement Plan.

Our QI Committee membership includes our healthcare professionals (Medical Director, Pharmacy Consultant, Registered Dietitian, Nurses) and other front line staff and management personnel. The Committee is currently in need of a resident representative and a family member representative. If you are interested in being a resident or family member representative on our QI Committee, please contact Brent Kerwin, Administrator (at 519-245-2520, ext. 6222, or via email at: bkerwin@middlesex.ca).

1. **Labelling of Residents’ Clothing**



To prevent missing clothing … This is a reminder that new clothing needs to be labelled with the resident’s name before a resident begins to wear it (this also includes items such as shoes/slippers and personal blankets/throws). Please ensure that you use the Clothing Bin near the main entrance to deposit clothing requiring labelling, after inventorying the clothing items on the form provided at the bin (further instructions are provided at the clothing bin).

For inquiries regarding missing clothing and the like, please contact Jeff Turnbull, Lodge Environmental Services Manager, at (519) 245-2520, ext. 6244 (or, via email: jturnbull@middlesex.ca).

1. **Labelling of Other Personal Resident Items**

Apart from clothes labelling noted above, residents/families are encouraged to label other personal resident effects (including new items brought to The Lodge from time-to-time), notably items that are more portable in nature, such as TV remote controls.

1. **In Conclusion ….**

Please let me know if you would like to see certain issues addressed in future newsletter editions (contact Brent Kerwin, Administrator, 519-245-2520, ext. 6222, or via

email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our [web page](http://www.middlesex.ca/departments/long-term-care): <http://www.middlesex.ca/departments/long-term-care>.

Hardcopies of our newsletter are also maintained at our Public Information Board near Reception. Copies of older newsletter editions are compiled in binders at our Reception Desk, and are available for your review.

**Brent Kerwin,** Administrator