



EMPLOYMENT OPPORTUNITY

Resident and Family Liaison Temporary, Full-time, 1-Year Contract

About Strathmere Lodge

Strathmere Lodge, a not-for-profit, long-term care home is owned by the County of Middlesex. Opened in 2006, this facility sits on a five-acre site on the outskirts of Strathroy. The home provides care to 160 residents in accordance with Ontario legislation and standards established and monitored by the Ministry of Health and Long Term Care.

Working at Strathmere Lodge

At Strathmere Lodge, you will have a chance to make an impact in your everyday work and build lasting relationships. We offer a culture that values inclusion, diversity, and employee development. We invest in our people to help them leverage their strengths to achieve their career aspirations. Join our team and build a rewarding career in a progressive workplace that fosters leadership.

Position Overview

Under the general direction of the Manager of Recreation and Physiotherapy, the Resident and Family Liaison will be responsible for providing individualized support to residents and their family members as they adjust to long-term care. In carrying out this responsibility, the Resident and Family Liaison will ensure residents have the necessary support and resources to live comfortably in their new home. This will be facilitated through the provision of information available from both internal and external resources. The Resident and Family Liaison will work closely with the home's Behaviour Supports Ontario (BSO) staff to ensure residents and their family are getting appropriate supports as needed.

The standard hours of work are 7.5 hours per day (total 37.5 hours per week) with shifts scheduled from 8:30 a.m. to 4:30 p.m.; 10:00 a.m. to 6:00 p.m.; 12:00 p.m. to 8:00 p.m. between Monday to Friday. Requirement to work one (1) weekend per month.

Qualifications

- 2-year post-secondary diploma in Social Services, Human Services, Health Sciences or related field
- Minimum of two (2) years of job related experience in a long-term care home setting

- Knowledge of community, resources, programs and services, and issues pertaining to older adults, including knowledge of human behaviour and counselling techniques
- Excellent interpersonal and communication skills and the ability to deal empathetically with residents and family members to contribute to their well-being
- Familiarity of the psychological needs of the long-term care population
- Proven ability to work in a complex environment and to organize, prioritize and problem solve effectively
- Basic computer knowledge and skill (i.e. Word, Outlook, RAI-MDS)
- Current Criminal Record Check with a Vulnerable Sector Screening that is satisfactory to Strathmere Lodge/County of Middlesex
- Completion of 2-Step TB test (dated within 1 year)
- Valid Driver's licence with a driver's abstract that is clean and free of any infractions, and access to a vehicle

Additional details and a full job description are available at www.middlesex.ca.

Location

The position is located at 599 Albert Street, Strathroy, Ontario.

What We Offer

- Competitive compensation: the pay rate for this position is \$30.12 to \$35.23 per hour (2022 wage rates) for 37.5 hours per week plus pay in lieu of benefits
- Ability to participate in the OMERS (Ontario Municipal Employees Retirement System) pension plan
- Employee and Family Assistance Program
- Ongoing training and development

How to Apply

If you are interested in this opportunity, please submit your cover letter and resume to **Rebecca Zeldon, Human Resources and Employee Wellness Advisor**, by email at hr@middlesex.ca by **4:30 p.m. on February 8, 2023**.

We welcome all interested candidates to apply. If you do not meet every qualification in the job description but your skills and experience align well with the role, we encourage you to consider applying. You may be the right candidate we are looking for with this role or other roles at Strathmere Lodge.

Accommodations

Strathmere Lodge and the County of Middlesex are an equal opportunity employer. We are committed to a diverse and inclusive workplace for everyone. Accommodations are available throughout the recruitment process. If you are contacted for an interview, please advise us of any accommodations that may be required. This information will be treated

confidentially and only used for the purpose of providing an accessible recruitment experience.

Additional Information

We thank all applicants who apply, but only those applicants to be interviewed will be acknowledged. Personal information is collected under the authority of *the Municipal Freedom of Information and Protection of Privacy Act* and will be used for candidate selection purposes only.