

**Resident, Family, Friend and Responsible Party** **Newsletter – Sept. 2025**

Dear Strathmere Lodge residents, family members, friends/responsible parties:

1. **Missing (Unaccounted for) Residents**



Throughout the course of every shift, Lodge staff do checks on Lodge residents, which include accounting for the whereabouts of residents.

Our process for keeping abreast of resident whereabouts includes a Sign-out book on every resident home area, which residents and families are asked to use whenever a resident is leaving Lodge premises (e.g., for an external medical appointment or to attend social functions).

Among The Lodge’s emergency response plans (as required of long term care homes by provincial legislation), we have a Missing Resident Plan, which is enacted when we cannot ascertain the whereabouts of a resident. Our plan for locating unaccounted for residents includes contacting the police for assistance.

You can view The Lodge’s emergency response plans (including Missing Resident Plan) on The Lodge’s webpage at: <https://www.middlesex.ca/departments/long-term-care> (under the page section entitled “Provincially-required Postings”).

If you have questions about The Lodge’s emergency response plans, please contact Brent Kerwin, Administrator (email: bkerwin@middlesex.ca, phone: 519-245-2520, x6222).

1. **September Special Events**

Please pick up and check out our monthly Recreation calendar (given to every individual resident, in addition to being available in each Resident Home Area, and on our [web page](https://www.middlesex.ca/departments/long-term-care/recreation) at: https://www.middlesex.ca/departments/long-term-care/recreation) for events that you may find of interest and would like to attend.

Our upcoming events for September include:

* Sept. 8th – Strathroy-Caradoc Cruisers Car Show (5:30pm-7:30pm in the Visitors’ parking lot)
* Sept. 23rd – “Turtle Talk” with representative of the Ontario Turtle Conservation Centre (11am in the Rose Room)
* Sept. 30th – Day of Truth and Reconciliation – Every Child Matters (residents, family/visitors and staff encouraged to wear **orange**)
1. **Ontario’s Credits, Benefits and Supports for Seniors with Lower Income**



Upcoming provincial webinar for interested/applicable Lodge residents/families…

|  |
| --- |
|  The Ontario Ministry of Finance is hosting a free webinar about tax credits, benefits, and other programs available to support seniors with lower income in Ontario. To register [click here](https://advantageontarionews.informz.ca/z/cjUucD9taT0xNTc1MjU4JnA9MSZ1PTk1MDE1OTM4MiZsaT0zODkzMTYwMA/index.html), and attend the webinar on **September 24 at 10:00 a.m**. Key topics include:* How to apply to Ontario and federal personal income tax credits and benefits.
* Online tools designed to help find information about credits, benefits, and programs.
* How to stay up to date.
* Helpful tips to avoid fraud or scams.

The webinar is open to the public, and everyone is welcome to attend. More information about webinar topics, dates and registration is available at [**www.ontario.ca/taxtalk**](https://advantageontarionews.informz.ca/z/cjUucD9taT0xNTc1MjU4JnA9MSZ1PTk1MDE1OTM4MiZsaT0zODkzMTYwMQ/index.html). |

|  |
| --- |
|  |

1. **Labelling of Residents’ Clothing**



To prevent missing clothing … This is a reminder that new clothing needs to be labelled with the resident’s name before a resident begins to wear it (this also includes items such as shoes/slippers and personal blankets/throws). Please ensure that you use the Clothing Bin near the main entrance to deposit clothing requiring labelling, after inventorying the clothing items on the form provided at the bin (further instructions are provided at the clothing bin).

For inquiries regarding missing clothing and the like, please contact Jeff Turnbull, Lodge Environmental Services Manager, at (519) 245-2520, ext. 6244 (or, via email: jturnbull@middlesex.ca).

1. **Labelling of Other Personal Resident Items**

Apart from clothes labelling noted above, residents/families are encouraged to label other personal resident effects (including new items brought to The Lodge from time-to-time), notably items that are more portable in nature, such as TV remote controls.

1. **In Conclusion ….**

Please let me know if you would like to see certain issues addressed in future newsletter editions (contact Brent Kerwin, Administrator, 519-245-2520, ext. 6222, or via

email at: bkerwin@middlesex.ca).

Please share a copy of this newsletter with other family members and friends, or direct them to our [web page](http://www.middlesex.ca/departments/long-term-care): <http://www.middlesex.ca/departments/long-term-care>.

Hardcopies of our newsletter are also maintained at our Public Information Board near Reception. Copies of older newsletter editions are compiled in binders at our Reception Desk, and are available for your review.

**Brent Kerwin,** Administrator